PORTFOLIO OF ‘IN-HOUSE’ PROGRAMS

YOUR PARTNER FOR INNOVATION AND EXCELLENCE
REQUEST YOUR CUSTOMIZED TRAINING PROGRAM TODAY!

The Center for Learning Innovations and Customized Knowledge Solutions (CLICKS) has throughout the years developed a robust and diversified range of professional development programs, which can be tailored and customized to meet the specific needs of Higher Education Institutions across the region and beyond. These programs range from half day webinars and 2 to 3 day workshops to longer of 3-6 months certificate programs.

These programs are in line with the Center’s six areas of expertise.

**THE CENTER’S EXPERTS ARE ABLE TO TRAVEL FOR FACE TO FACE TRAINING PROGRAMS AS REQUIRED AND ARE ALSO EQUIPPED TO OFFER ENGAGING ONLINE EXPERIENCES.**
SOME OF OUR SHORT PROGRAMS (Delivered as face to face workshops or online courses)

Short programs are designed to typically cover 14 to 32 actual learning hours. Some of these programs may be offered jointly between CLICKS and one of its international partners. In such cases, certificates of attendance/completion are jointly issued.

Many of CLICKS’s programs are currently offered in both an online and face to face version.

**LEADERSHIP DEVELOPMENT AND GOVERNANCE**
- Governing Board Development Programs
- Board Effectiveness Program
- Presidential Leadership Program
- Leadership in Higher Education
- Advanced Leadership Development Program
- Women in Higher Education Leadership (Level I and II)
- Leading Universities in Turbulent Times
- Governance in Higher Education
- Risk Management in Higher Education
- Change Management in Higher Education
- Internationalization in Higher Education
- Nurturing Community Engagement in Higher Education
- Creating and Sustaining a Culture of Innovation in Higher Education

**QUALITY ASSURANCE AND ACCREDIATION**
- Building a Sustainable Quality Culture: A Strategic Approach to Quality Assurance and Enhancement
- Assuring Quality throughout the Program Life Cycle
- Accreditation and Quality Improvement in Higher Education: Perspectives and Experiences
- Total Educational Excellence in Higher Education
- Program Assessment in Higher Education
- Building Capacity for Institutional Research
- Incorporating Analytics: What Really Matters?
- Specialized Programs on Accreditation (Institutional, Program/National, International)
- Benchmarking for Best Practices in Higher Education
- Quality Audit Program
- Higher Education Policy Development

**RESEARCH IN HIGHER EDUCATION**
- Developing and Implementing Research Strategy in Higher Education
- Writing for Academic Publication
- Grant Writing Program
- Dissertation Supervisor Program
- Research Performance Management

**STRATEGY DEVELOPMENT**
- Planning and Successfully Leading the Implementation of a Strategic Vision
- Strategic Planning in Higher Education
- Performance Management in Higher Education
- Data Analytics in Higher Education

**INNOVATION IN LEARNING AND TEACHING**
- Innovative Methods for Student-centered Teaching
- Designing for Online Learning
- Building Capacity to Promote Excellence in University Learning and Teaching
- Using Educational Technologies to Improve Teaching and Learning
- Project-based Learning
- Competency-based Learning
- Enabling and Engaging Students through the Use of Active Learning
- Student Assessment
- Flipping the Classroom
- Implementing e-Learning and Blended Learning in Higher Education: A Strategical Approach
- Instructional Design for Online Courses
- Gaming and Simulations
- Mobile Learning
- Using Open Educational Resources (OERs) and MOOCs
- Enhancing Student Learning through the Use of E-Portfolios
- Design Thinking

**STUDENT SUPPORT AND ACADEMIC ADVISING**
- Building Learner-centric and Market-focused Ecosystems
- Planning and Designing Student-centric Student Services
- Building Agile and Responsive Student Services: Implementing Good Practices that Enhance Student Experience
- Building an Effective Academic Advising System: An Institutional Strategic Imperative
**SOME OF OUR WEBINARS**

As a result of the COVID-19 pandemic CLICKS has designed a comprehensive portfolio of webinars (typically 3 to 8 hours) as to support higher education institutions in navigating through this turbulent time. These webinars focus on both the immediate and long terms needs of the sector including how to plan the new normal. Some of the most popular webinars delivered include:

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<tr>
<th>Webinar Title</th>
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<tr>
<td>TRANSITIONING EFFECTIVELY TO ONLINE TEACHING</td>
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<tr>
<td>GOVERNANCE IN TIMES OF UNCERTAINTY: MAKING GOVERNANCE FIT FOR PURPOSE</td>
<td>Red</td>
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<tr>
<td>RE-THINKING STUDENT ASSESSMENT IN ONLINE LEARNING</td>
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<tr>
<td>HIGHER EDUCATION STRATEGIES AND POLICY IMPLICATIONS IN TIMES OF CRISIS</td>
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<td>MANAGING STUDENT SUPPORT SERVICES IN TIMES OF UNCERTAINTY</td>
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<td>QUALITY ASSURANCE AND ACCREDITATION</td>
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<td>USING DIGITAL PORTFOLIOS TO FOSTER BETTER STUDENT LEARNING</td>
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<td>EFFECTIVELY FLIPPING YOUR COURSE</td>
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<tr>
<td>RISK MANAGEMENT IN HIGHER EDUCATION: TOOLS AND PRACTICES FOR MANAGING RISKS</td>
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<td>IN HIGHER EDUCATION DURING &amp; POST-COVID-19 PANDEMIC</td>
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<td>COMMUNITY ENGAGEMENT IN HIGHER EDUCATION</td>
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<td>NURTURING RESEARCH IN HIGHER EDUCATION: POST COVID-19 OPPORTUNITIES</td>
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<td>EFFECTIVE POLICY DESIGN &amp; DEVELOPMENT</td>
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<td>INTERNATIONALIZATION IN HIGHER EDUCATION IN APOST COVID-19 ERA: THINKING AND</td>
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<td>PLANNING AHEAD</td>
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<td>EXPLORING THE FUTURE OF HE: LEVERAGING ON MICRO-CREDENTIALS TO OFFER FLEXIBLE</td>
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<td>LEARNING PATHWAYS</td>
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<td>WRITING PROPOSALS FOR GRANT FUNDING</td>
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<td>PROGRAM ASSESSMENT IN HIGHER EDUCATION</td>
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SOME OF OUR CERTIFICATE PROGRAMS

Certificate programs are typically 3 to 6 months in duration and are offered in blended learning mode with International partners. These programs may be tailored to meet the specific needs of Universities and Colleges in terms of coverage, scope, duration, and mode of delivery.

- **LEADERSHIP DEVELOPMENT** (3 MONTHS PROGRAM)
- **TEACHING EFFECTIVELY THE 21 CENTURY** (3 MONTHS PROGRAM)
- **INSTRUCTIONAL DESIGN** (3 MONTHS PROGRAM)
- **EFFECTIVELY TRAINSTIONING TO ONLINE LEARNING** (3 - 6 MONTHS PROGRAM)
- **QUALITY IN HIGHER EDUCATION** (3 MONTHS PROGRAM)

WHY CHOOSE CLICKS?

A decade of experience during which we have trained more than 10,000 Higher Education leaders, administrators, faculty, and staff from more than 32 countries.

All our programs are industry-specific, and designed to focus on latest global trends and developments pertinent to the Higher Education sector while considering local context and specific institutional needs.

We offer our training programs in both a face to face mode as well as in fully online mode for the convenience of our clients.

We are aligned with highly qualified staff, international associates, and international partners that bring long-standing experience.

95% Participants’ Satisfaction
YOUR PARTNER FOR BUILDING CAPACITY

WORKED WITH OVER 180 HEIs
OVER 97% CLIENT SATISFACTION
TRAINED MORE THAN 10000 HE PROFESSIONALS FROM 32 COUNTRIES
ALIGNED WITH 50 INTERNATIONAL ASSOCIATES AND 15 PARTNERS
HOW TO REQUEST AN ‘IN-HOUSE’ PROGRAM?

STEP 1
Request an ‘in-house’ program by filling our Online Requirements Analysis Form available through our website at www.cli-cks.com. The purpose of submitting the form is to assist our team in getting a good understanding of the institution’s needs, the target audience, and the overall objectives intended from running the program. The form shall be filled by a person who possesses the necessary knowledge about the institution, the area of work the program will be tackling, and participants for whom the program is to be delivered.

STEP 2
Once the form is received, our team will analyze your requirements and respond with a formal proposal (within 2-3 working days). Occasionally, the Center may contact the institution for further information or clarifications. The submitted proposal will include technical, logistical, and financial aspects.

STEP 3
Upon approval of the proposal by the institution, the necessary steps will commence to plan the delivery of the program(s) as per dates mutually agreed upon.

STEP 4
CLICKS will develop the materials, deliver the program, and organize all necessary logistics to run the program whether online or face to face.

STEP 5
CLICKS will produce a post-training report that will be sent to the institution (this excludes webinars).

YOU MAY ALSO WANT TO EXPLORE!
HOW TO DEVELOP THE NEXT GENERATION OF LEADERS?

FIND OUT MORE

Summer Leadership Institute
Mentorship
Coaching Program