



Dr. Narimane HadjHamou

CEO, CLICKS

Educated in the US, with a PhD in Software Engineering and a Master in Computer Science; Dr. Narimane is currently the CEO of the Center of Learning Innovations and Customized Knowledge Solutions (CLICKS) based in Dubai and having two branches in the UK and Malaysia. Previously she has assumed the role of the Assistant Chancellor for Learning and Academic Development (Provost) at the Hamdan Bin Mohammed e-University (HBMeU), in Dubai, UAE where she has established and led the academic, research and eLearning vision of the first online University to be recognized and accredited by the Ministry of Higher Education and Scientific Research in the UAE.

She is Founder and was the first elected President of the Middle East eLearning Association (MEeA), the first Arab regional association addressing eLearning in the North African and Middle Eastern area and has also led and established the MENA Association of University Presidents as an independent, non-political, non-for-profit, professional and academic regional association of chief executive officers from Higher Education Institutions within the Middle East and Northern African region.

Dr. Hadj-Hamou expertise and professional experience span areas such as technology integration and e-learning in higher education; quality, accreditation and institutional excellence, teaching and learning and strategic planning and performance review for higher education.

She has been the driving force in the promotion of online education and blended learning in the Region by leading many pioneering projects and initiatives including creating awareness and education on eLearning, encouraging and engaging in regional and international research community in the field, developing strategies and frameworks for implementing online education and establishing associations and networking organizations that are dedicated to the promotion of open, innovative and flexible education and promote the principles of partnerships, knowledge transfer and sharing best practice thinking.

Dr. Narimane has special research interest focuses around strategies development and deployment for introducing innovative teaching and learning and in technology integration with its various forms including e-learning, blended learning, and technology enhanced learning.

She has over the years delivered several local, regional and international keynote addresses, conducted numerous workshops and led several roundtables and panel discussions in many countries including Hungary, Germany, Lebanon, Malaysia, the UK, Qatar, Sudan, Italy, the UAE among many others. Dr. Hadj-Hamou has also been active in publishing articles, book chapters, case studies, and has acted as the founder and editor to the International Journal of Excellence in eLearning for several years. Dr. Narimane was the founder and chair of the e-Learning Excellence Forum and is today the chair of the MENA Higher Education Leadership Forum Dr. Narimane is also a UNESCO consultant and engages with various regional UNESCO offices.

Today, Dr. Narimane is pursuing her passion for advocating excellence and innovative thinking in higher education by leading the Center for Learning Innovations and Customized Knowledge Solutions (CLICKS) as a partner for learning institutions that support the development of academic excellence, innovative thinking, capacity building and knowledge solutions transfer for the 21st century. As part of her work at the Center, she has engaged in developing strategies, frameworks, blue prints and internal systems related to quality, governance and technology integration in a number of institutions from across the GCC countries.